



THE MONTH IN REVIEW

June was a month of steady growth and a cleaner board.

JUNE 2026

Four weekly updates, one monthly verification, every system running on its own.

Here is the full month in one place. June was calm and healthy from start to finish. **Active care grew every single week, from 633 to 658 patients, your authorization approval rate held at 99% the whole month, every active patient was re-verified against Ohio Medicaid at 95% eligible, and every weekly dormant sweep came back clean.** On top of that, the flags your managers watch, insurance issues and payment holds, came down to their lowest point of the month. Nothing in here needs action from you. This is what a month looks like when the systems do the watching.

ACTIVE IN CARE

658

patients in active care at month end, across four offices

up 25 over June

AUTHORIZATION APPROVAL

99%

approval rate held every week of the month

1% denial rate

COVERAGE VERIFIED

95%

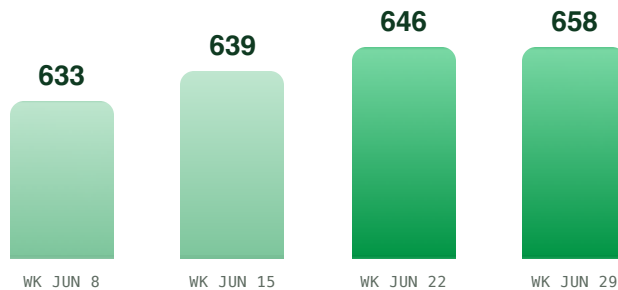
of 611 active patients confirmed eligible on the June 1 run

0 errors

ACTIVE CARE ACROSS JUNE

A month of steady growth

● Patients in active care, week by week



Active care climbed every week of the month. New intakes more than kept pace with discharges, even while charts moved through the discharge and payment pipeline.

● The month in headlines

- +25 patients in active care over the month
- 99% approval held all four weeks
- 95% verified eligible on the monthly run
- 5 clean weekly dormant sweeps, 0 lost
- 1,743 emails reactivation campaign completed

Where the month landed

The weekly active-care count and where it stood by office at the close of June. Pulled from your live records each week, not estimates.

Active in care, week by week

WEEK ENDING	ACTIVE	CHANGE
June 8	633	—
June 15	639	+6
June 22	646	+7
June 29	658	+12

Four straight weeks of growth, +25 net for the month.

By office, at month end

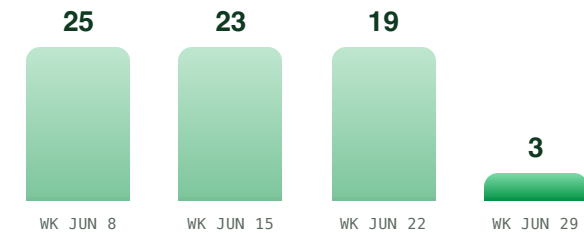
Cincinnati	244
Dayton	209
Columbus	121
Middletown	84
Active in care	658

All four offices carried active caseloads through the month, ending June at a combined 658 in active care.

Down to month lows

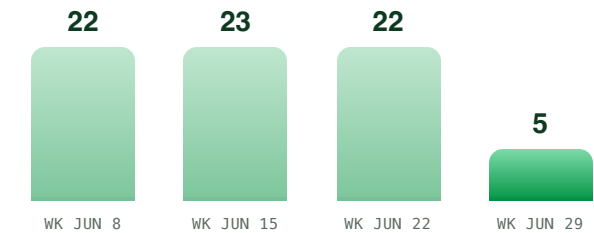
The two flags your managers watch most, insurance issues and payment holds, are surfaced automatically every evening. Over June both came down to their lowest level of the month.

Insurance issues surfaced



From 25 down to 3 over the month.

Discharge payment holds



From 22 down to 5, the lowest of the month.

AUTHORIZATIONS ACROSS JUNE

Holding steady with the payers

Your authorization report fed the dashboard every day this month. Approval never dropped below 99%, and the pending queue came down from 14 to 7 even as clients with active authorizations climbed from 82 into the 90s.

● Authorization health, week by week

WEEK ENDING	APPROVAL	CLIENTS W/ AUTHS	PENDING	EXPIRING 30D
June 8	99%	82	14	17
June 15	99%	92	11	20
June 22	99%	98	11	20
June 29	99%	94	7	13

Approval held at 99% every week. The pending queue fell from 14 to 7 as renewals were processed, and the 30-day expiring window closed the month at 13, its lowest, meaning renewals are going in ahead of expiry.

TOP-OF-MONTH INSURANCE VERIFICATION

The June 1 compliance run

Once a month the system re-checks every active patient against the Ohio Medicaid portal, automatically, and writes the results straight back into your system. This is the layer that keeps claims from being denied for coverage that quietly lapsed.

● June 1 verification result

Patients checked	611
Active & eligible	580 95%
Needs a manual look	23
No record / lock-in	8
Errors	0

A clean, complete run across the whole active roster.

● What it did for you

Results were written **straight back into your system** so the front desk and billing see them in one place, **580 prior coverage flags were cleared**, and you received a dated proof report for the file. No one had to log in or pull a single patient by hand. The next run fires on its own July 1.

PAST-CLIENT REACTIVATION

Email finished, phones begin

June was the month the full past-client email campaign crossed the finish line, and the month the dropped-referral list moved to a phone-first push.

● **Email campaign, completed**

Discharged patients	867
Dropped referrals	794
Prior therapy clients	82
Total emails sent	1,743

Every reachable former patient contacted with a personalized sequence, complete and logged.

● **Now live: dropped-referral calls**

Email alone moved the dropped referrals only so far, so we built **296 callable** call sheets by office, warmest-first. Lisa and Domonique start the live calls in early July, with a fresh email landing right before and an AI-voice test on the 18 warmest. Texting stays off until the calls prove out.

RUNNING ALL MONTH

The systems behind the numbers

● **DAILY**

Live census snapshot

Refreshed your active-client counts across all four offices every day. Tracked the climb from 633 to 658.

● **DAILY**

Authorization & utilization

Pulled your authorization report daily so approval, pending and renewal numbers stayed current.

● **WEEKLY**

Dormant-client sweep

Ran every week, 5 sweeps in June, all clean with 0 patients slipping out of care unnoticed.

● **MONTHLY**

Insurance verification

Re-checked all 611 active patients against Ohio Medicaid on June 1 and filed the proof report.

INTO JULY

What comes next

- **July 1 verification:** the next top-of-month insurance run fires on its own, with a fresh proof report.
- **Dropped-referral calls:** the phone-first push goes live, Lisa and Domonique working 296 referrals warmest-first.
- **Renewals watch:** 13 authorizations expire in the next 30 days, each tracked so renewals go in before coverage lapses.

● **June in one line**

A steady, healthy month. Active care grew every week to **658 patients**, approvals held at **99%**, every patient was re-verified at **95% eligible**, all five dormant sweeps came back **clean**, and the flag list came down to month lows. The reactivation email campaign finished at **1,743 emails**, and July opens with the call campaign live and the next verification already scheduled.

All figures reflect live records pulled from your systems through June 28, 2026, not estimates. Weekly active-care counts are the published figures from each weekly update (weeks ending June 8, 15, 22 and 29). Authorization figures are from the weekly authorization report refreshes. Dormant sweeps ran June 1, 8, 15, 22 and 28, all returning 0 new dormant clients. The top-of-month insurance verification ran June 1, 2026 across 611 active patients and is scheduled again for July 1, 2026. The reactivation email campaign completed at 1,743 sends through June 4, 2026; the dropped-referral call campaign begins the week of June 28, 2026 across 296 callable referrals.